

QUALITY POLICY

Mi Electric is committed to the continual improvement of our Quality Management System. In order for Mi Electric to achieve our goals we have implemented a Quality Management System which meets the requirements of ISO 9001:2015. We will ensure our activities are conducted in a manner that ensures improvement in our overall performance, sustainable growth and conformance to customer and applicable statutory and regulatory requirements.

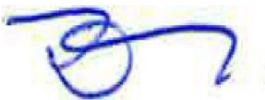
Our Commitment

- Establish, monitor and revise quality objectives and targets to improve the business.
- Take accountability for the effectiveness and promote improvement of the Management System.
- Comply with legislation, standards and industry codes of practice relevant to our business activities.
- Focus on enhancing customer satisfaction and establishing long term mutually beneficial relationships.
- Engage, direct and support workers to contribute to the effectiveness of the Management System.
- Provide procedures to assist workers perform their role effectively and efficiently.
- Ensure quality workmanship is produced on every project by dedicated and properly trained personnel.
- Maintain a high level of standard throughout work projects.
- Ensure clients receive value for money by providing cost effective solutions without compromising project integrity.
- Review company policies and procedures to improve our business practices.

Your Commitment

- Perform all work activities with the aim to satisfy customer requirements.
- Have a focus on improvement opportunities that assist the business maintain a customer focus.
- Follow all work practices designed to improve quality outcomes.

Mi Quality. Mi Performance. Mi Customers.



Jason Morris
Director

POL 01.02 REV 2.0
5th September 2018

Brisbane
39 Commerce Circuit
Yatala, QLD 4207

Bundaberg
2/3 Inglis Court
Svensson Heights, QLD 4607

39 Commerce Circuit, Yatala QLD 4207 | www.mielectric.com.au

| 07 3807 9030 | info@mielectric.com.au | ECL 77190 | ABN 65 315 440 366 | ACN 167 595 477