

QUALITY POLICY

Mi Electric is committed to the continual improvement of our Quality Management System. In order for Mi Electric to achieve our goals we have implemented a Quality Management System which meets the requirements of ISO 9001:2015. We will ensure our activities are conducted in a manner that ensures improvement in our overall performance, sustainable growth and conformance to customer and applicable statutory and regulatory requirements.

Our Commitment

- Establish, monitor and revise quality objectives and targets to improve the business.
- Take accountability for the effectiveness and promote improvement of the Management System.
- Comply with legislation, standards and industry codes of practice relevant to our business activities.
- Focus on enhancing customer satisfaction and establishing long term mutually beneficial relationships.
- Engage, direct and support workers to contribute to the effectiveness of the Management System.
- Provide procedures to assist workers perform their role effectively and efficiently.
- Ensure quality workmanship is produced on every project by dedicated and properly trained personnel.
- Maintain a high level of standard throughout work projects.
- Ensure clients receive value for money by providing cost effective solutions without compromising project integrity.
- Review company policies and procedures to improve our business practices.

Your Commitment

- Perform all work activities with the aim to satisfy customer requirements.
- Have a focus on improvement opportunities that assist the business maintain a customer focus.
- Follow all work practices designed to improve quality outcomes.

Mi Quality. Mi Performance. Mi Customers.



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